

I am requesting the Commission's attention regarding Hallandale Beach City Cemetery / Public Works. Since the last meeting I attended, Temporary signs have been posted indicating hours of 7:30 am to 6pm, which are inconsistent with the posted Sunrise to sunset schedule. This has caused confusion and Hardship for families visiting graves. Despite raising these issues at previous meetings, the cemetery continues to operate inconsistently. I respectfully request restoration of the official posted hours, clear communication to the Public, and attention to ongoing access and maintenance concerns. Supporting materials are attached for Commission review.

Thanking you in advance

Dalia Rodriguez.

Give to clerk " I am submitting this complaint 11:30 Record!"

To Whom It May Concern:

I am submitting this formal consumer complaint regarding Hallandale Beach City Cemetery and the conduct of City personnel involved in cemetery access, maintenance, marker placement, and consumer dealings.

My concerns involve inconsistent cemetery access, changing visiting hours without clear notice, failure to properly address maintenance and grounds issues, poor follow-up on marker replacement concerns, and a pattern of conduct that I believe warrants review and investigation. The issues include the following:

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First, cemetery visiting hours were historically posted as sunrise to sunset, yet the cemetery was repeatedly closed early and inconsistently. My concern was never confusion about the posted hours. My concern was that staff were closing the cemetery before the posted hours and before sunset. After I continued raising these concerns, City personnel later changed the hours and posted temporary signs showing reduced visiting hours.

Second, I have experienced repeated problems with how my concerns have been handled by cemetery and City personnel. Rather than fairly investigating what occurred, I have been told inconsistent explanations, and police involvement has occurred in connection with cemetery disputes. This has caused unnecessary distress and has made it difficult to trust that concerns are being addressed fairly and professionally.

Third, there are ongoing maintenance and cemetery condition concerns that have not been properly addressed. I have personally observed issues involving landscaping, sprinklers, and even broken glass on the cemetery grounds. These issues affect the dignity, safety, and condition of the cemetery.

Fourth, my aunt is still waiting for a replacement grave marker for her father. It has been months, and no one has reached out with a meaningful update. We recently walked to the location and the replacement marker still had not been installed. This delay has caused additional pain and frustration for the family.

Fifth, this cemetery has a known pattern of markers sinking or becoming damaged. Families should not have to repeatedly chase the City for answers about grave markers, repairs, or placement. These issues directly affect the dignity of loved ones buried there and the confidence families should be able to have in cemetery operations.

Sixth, there is also a situation involving a grandmother whose burial location is apparently still uncertain while staff continue "checking files" to determine where she is buried. That is extremely alarming. Families should be able to rely on accurate burial records and prompt answers about grave locations. The inability to clearly identify a burial location raises serious concerns about recordkeeping, oversight, and cemetery management.

Seventh, there was a prior incident on October 31, 2023, in which police were called and I was falsely accused of defacing the cemetery. No trespass warning was issued, and the then-Public Works Director apologized to me at that time. I remain concerned that legitimate cemetery complaints have repeatedly been escalated rather than properly investigated.

Overall, this matter affects cemetery access, consumer treatment, maintenance oversight, marker replacement, burial record accuracy, and the dignity owed to families with loved ones buried at this cemetery.

Requested Action:

I respectfully request the following:

- A formal investigation into cemetery operations, including access policies, maintenance practices, and recordkeeping
- A review of burial records to ensure accuracy and accountability
- A clear timeline and resolution regarding the delayed grave marker replacement
- Written clarification of cemetery visiting hours and policies
- Improved oversight and communication with families

I also request to be informed of any findings and actions taken as a result of this complaint.

Please let me know if supporting materials are needed. I can provide photographs, videos, emails, meeting information, and a timeline of events.

Sincerely,

Dalia Rodriguez



Gmail

Search mail



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8

Compose



Mail

Inbox

8

Fw: Formal Complaint Regarding Cemetery Access Changes, Retaliatory

Chat

Starred



Dalia Rodriguez

to me

Meet

Snoozed

Important

Sent

Drafts

14

Purchases

3

Social

Updates

19

Forums

Promotions

11

More

Labels

[Imap]/Drafts

[Imap]/Outbox

[Imap]/Sent

[Imap]/Trash

primary

[Yahoo Mail: Search, Organize, Conquer](#)

— Forwarded Message —

From: "Earle, Jeremy" <jearle@hallandalebeachfl.gov>To: "Dalia Rodriguez" <daliarodriguez1@yahoo.com>Cc: "Guillen, Jenorgen" <jguillen@hallandalebeachfl.gov>, "Merino, Jennifer" <jmerino@hallandalebeachfl.gov>, "Michel, N

Sent: Fri, Mar 20, 2026 at 9:48 AM

Subject: Re: Formal Complaint Regarding Cemetery Access Changes, Retaliatory Treatment, and Operational Concerns

Good morning, Ms. Rodriguez,

As discussed at the City Commission meeting on Wednesday evening, the City Cemetery is currently operating under ter

These hours have been established to provide clarity and consistency for both the public and staff while permanent signa

For context, a review of comparable municipal and local cemeteries indicates that most operate with closing times betwee

The Public Works Department oversees the day-to-day operations of the cemetery. Director Lobban serves in that capaci

The City will continue to evaluate cemetery operations, including hours of access, to ensure they remain appropriate, clea

Respectfully,

Jeremy Earle, Ph.D., AICP, FRA-RA
 City Manager/ CRA Executive Director
 City of Hallandale Beach

On Mar 19, 2026, at 10:16 PM, Dalia Rodriguez <daliarodriguez1@yahoo.com> wrote:

① Upgrade



Reply

Forward



no response from emails sent
 2/12 2/13 2/23 follow up
 city manager only response
 came 3/20

